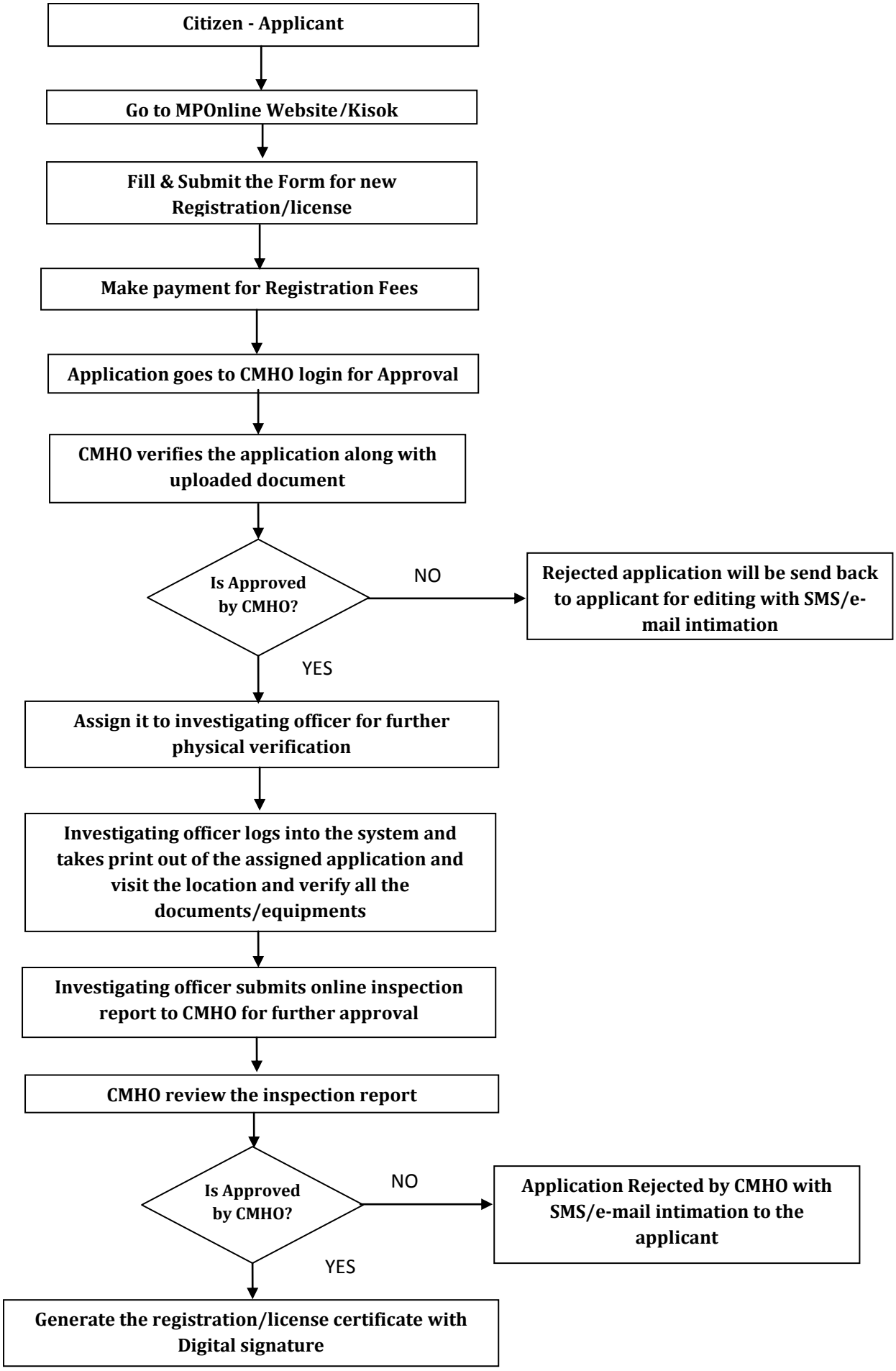Process Flow Diagram